

## **Achieving Outcomes, Measuring the Difference: The Carers Support Outcome Profile**

### **Overview**

The aim of the training day is to equip practitioners to utilise the CSOP tool as an integrated part of their work with family members and carers.

### **Learning Objectives**

- Explain the benefits of identifying and measuring family/ carer support service outcomes
- Identify ways to strengthen the services they deliver by focusing on client outcomes
- Understand the rationale and processes of CSOP and its relevance to their services/ interventions for families
- Utilise CSOP as a therapeutic tool to enhance their work with families and carers
- Understand and use the administrative processes that underpin CSOP.

### **How to access this training**

**Commission:** Adfam can deliver this training in-house to your organisation/agency. The course can be tailored to fit your bespoke training needs, for groups of 12-20 people.

**Individuals:** see the Adfam website for a list of upcoming training dates and venues.

### **Cost:**

£130 per person on courses open to individuals. Commissions start at £700 (which can train up to 20) and are based on a sliding scale of income.

### **Contact us**

Should you have any questions or require any additional information, please contact us on 020 7553 7640 or email [training@adfam.org.uk](mailto:training@adfam.org.uk).